

DECATHLON



Subject: PRODUCT RECALL

Dear user,

You have trusted us by purchasing the BIKE CARRIER ADAPTOR.
We thank you for that.



Product Name:BIKE CARRIER ADAPTOR

Brand : BTWIN

References produit : 8357813

Codes Articles : 2033547

We ask you to stop using this product without checking it

B'TWIN team has identified a potential risk : The security arm could open. The bike can fall off the rack.

Considering that your safety is paramount, we decided to recall this product.

You are concerned by this product recall if your purchase was made between 01/01/2016 and 06/06/2019

We invite you to return your product by going to your nearest store in order to be refunded.

Our customer relations center is at your disposal to answer any questions to:

+91-7676798989, Monday to Sunday from 08:00 am - 08:00 pm,

We thank you for your understanding and apologize for the inconvenience.

**Vincent Guerrini - Workshop Brand Leader
BTWIN VILLAGE
4 rue du Professeur Langevin
59000 LILLE - FRANCE**